Technical Support Service – Impero Safeguarding Software

Impero Education Pro was developed in line with Ofsted and the software combines learner wellbeing and device management to enhance digital learning, support IT administration and monitor safeguarding issues effectively.

Impero Education Pro safeguarding software is offered to schools as part of the Technical Support Service core service level provision.

In utilising the Impero software, Designated Safeguarding Lead's can adopt a whole school approach to online safety, detect and deal with online safety risks in real time, identify trends, provide a means for reporting concerns and customise the system to meet any specific needs.

The key features and benefits of the software include:

- A cross platform solution that is compatible with all major operating systems, allowing multiple different devices to be monitored and managed from a single console view
- Real-time monitoring with real-time flags, active monitoring and keyword detection to deter inappropriate behaviour and highlight safeguarding incidents as they occur. The software contains thousands of keywords, and can be locally customised, to identify students in real time accessing harmful online content such as suicide, mental health, eating disorders, (cyber) bullying, illegal content, racist language, grooming, suicide, radicalisation weapons and violence, adult content or any other sensitive topic on their device.
- Capture management, reporting and analytics with "who, what, when and why" information provided so safeguarding leads and staff members can build a full picture of the capture and intervene early if necessary.
- Remote control, for example, real-time visibility of every student's screen so teachers have visibility of what their students are accessing, viewing or creating online
- Enforce personalised on-screen acceptable use policies (AUPs) and establish different policies for groups of users such as staff or year groups.

The software is presently deployed to all curriculum network devices in schools and the service is presently reviewing Impero's cloud hosted solution that will enable the Impero safeguarding software to be deployed to all curriculum network and standalone devices.